

NSS Support Contact Information – COVID-19

With the ongoing COVID-19 situation in Oman and around the world and, in an effort to contribute towards curbing its spread, we have taken steps to prioritize the health and safety of our Support team.

As the present situation requires minimizing direct interaction at our office, the NSS Support team will be *Working from Home* (Offsite) until further notice. Hence, we strongly urge all Subsidy Seekers/ Users to connect via the **Contact Us** option available on NSS Web page and Mobile Application.

The contact information related to National Subsidy System support team is given below. Please note that these numbers will be operational during the regular working hours: Sunday through Thursday from 9 AM to 3 PM (Oman Standard Time).

- For general queries and clarifications of the NSS, you may please call:

NSS Support Hotline Numbers (9 AM to 3 PM - Sunday to Thursday)

Agent	Contact Number
Agent 1	97863932
Agent 2	95469963
Agent 3	96713251

- For any complaints or suggestions / feedback, please use:

Contact Us feature available on www.nss.gov.om

Together, let us ensure a safe and secure working environment. Thank you all for your cooperation and understanding.